

**Programme**  
**‘After the crisis: services of general interest in tomorrow’s economy’**  
**British-German Trades Union Forum**  
**8-9 July 2010 in Newcastle**

*Hotel: County Hotel by Thistle, Neville Street, Newcastle Upon Tyne NE1 5DF*  
*Conference Venue: The Assembly Rooms, Fenkle Street, Newcastle upon Tyne NE1 5XU*

**Thursday, 8 July 2010**

- until 12pm                      Arrival in Newcastle
- 12.30pm                      Company visit Newcastle City Council  
Meeting with John Shipley (Leader) and Barry Rowland (Chief Executive)
- 1.30pm                        Buffet Lunch
- 2.30pm                        Walk to Northern TUC offices  
Welcome by Kevin Rowan, Northern TUC  
Round of introductions
- 3.30pm                        Political Sightseeing Tour
- 7pm                            Walk to Six Restaurant, BALTIC Centre for Contemporary Art, Gateshead Quays,  
South Shore Road, Gateshead NE8 3BA  
Dinner presentations by Jutta Steinruck MEP and local trade union reps

**Friday, 9 July 2010**

- 8.55am                        Introduction by Gabriele Bischoff (DGB)
- 9am                            **The service sector in Europe, UK and Germany – Introduction and Overview**  
Chair: Karl Heinz Spiegel (FES Office London)
  - Klára Fóti (Eurofound)                      *Pan-European picture on services*
  - Clare Williams (UNISON)                      *Service sector in the UK*
  - Hans Gabriel                                      *Service sector in Germany*
- 10.30am                      Coffee break
- 10.45am                      **Deregulation and privatisation in the service sector**  
Chair: Nik Simon (HBS)
  - Stephen Hughes MEP                              *The effects of the crisis*
  - Nils Böhlke (HBS)                                *Productivity and the quality of services in the  
process of liberalisation and privatisation*
  - Brendan Martin                                      *The effects of privatisation in the UK*
  - Reinhard Klopffleisch (ver.di)                      *The effects of privatisation in Germany*
- 12.30pm                      Coffee break

12.45pm

**Challenges for trade unions: how to organise in the new service sector and how to maintain members in the 'old' service sector**

Chair: Kevin Rowan (Northern TUC)

Paul Clays (CWU)

*The new versus the old service sector in the UK*

Sigrid Dahm (ver.di)

*The new versus the old service sector in Germany*

Enrico Tortolano (PCS)

*Political, economic and organisational challenges facing trade unions*

2pm

Conclusion and outlook of the 2011 British-German Trades Union Forum

2.10pm

Lunch